

Gloucestershire County Council

<http://www.gloucestershire.gov.uk/index.cfm?articleid=94284>

Roads and Pavements

All you need to know about the roads, streets, highways and byways in Gloucestershire



Planned roadworks and a live update on current traffic incidents and delays
get up to date information here



Report a problem on the roads or pavements
If there's a problem, please let us know. In case of emergency please do not use the on line reporting facility. Please call 08000 514 514



Report a faulty traffic light
If there's a problem, please let us know.



Street lighting, including lit road signs and bollards
Find out more about the work of the street lighting team at Gloucestershire Highways



Potholes
are a constant and expensive problem. Find out what we do to fix them and how you can report a problem



Gloucestershire Highways
looks after most of the roads in the county. Find out what we do, which roads we maintain and how you can get in touch with us



Walking and riding in the countryside (PROW)
Where you can go and what you can do
Countryside access and public rights of way



Consultations on Roads
View current consultations on Gloucestershire's roads



Contact Us
if you have an enquiry about roads and pavements in the county



Central Government budget cuts to road schemes: July 2010
Find out what Central Government cuts mean for road improvement schemes in Gloucestershire 2010



What's coming up (estimate packs)
Plans for what is coming up, split into 5 areas across Gloucestershire.

© 2012 Gloucestershire County Council, Shire Hall, Westgate Street, Gloucester GL1 2TG.
Telephone: +44 (0)1452 425000

Gloucestershire County Council

<http://www.gloucestershire.gov.uk/index.cfm?articleid=100446>

Planned roadworks and a live update on current traffic incidents and delays

get up to date information here



Road Works: check your area

Our map shows all planned road works in the county



Twitter

news about roadworks is included in our tweets. Follow them here



Traffic Incidents and Events



Arle Court Roundabout, Cheltenham

Major work to replace the surface of Arle Court roundabout, Cheltenham will begin on 12th February.

© 2012 Gloucestershire County Council, Shire Hall, Westgate Street, Gloucester GL1 2TG.
Telephone: +44 (0)1452 425000

Gloucestershire County Council

<http://www.gloucestershire.gov.uk/index.cfm?articleid=22476>

Potholes

are a constant and expensive problem. Find out what we do to fix them and how you can report a problem



Potholes

what they are and how we fix them



Operation Road Rescue - Latest

Gloucestershire County Council has been out repairing roads since the severe weather at the beginning of 2010.

© 2012 Gloucestershire County Council, Shire Hall, Westgate Street, Gloucester GL1 2TG.
Telephone: +44 (0)1452 425000

Gloucestershire County Council

<http://www.gloucestershire.gov.uk/index.cfm?articleid=100438>

Potholes

what they are and how we fix them



Potholes are inevitable after periods of wet weather with below freezing temperatures. Roads everywhere are vulnerable during winter as heavy rain and freezing conditions causes the road surfaces to break up. Wet weather makes potholes even more dangerous, because they are sometimes concealed by what looks like normal surface water.

Repairing the damage to the county's roads as a result of the most severe winter for more than two decades is now a priority for Gloucestershire Highways. Even before the recent cold snap, in the last twelve months to date, Gloucestershire Highways dealt with nearly 25,000 holes that needed to be repaired - and 95% of them came from the county council's potholes hotline.

That is the equivalent of:

- 2,273 repaired a month,
- which is an average of 568 a week
- or around 114 each working day.

What is a pothole?

- A pothole is where the surface of the road has been eroded and a hollow formed. The description of a pothole will vary from person to person, however not all holes in the road are classed by us as a pothole.
- Within the carriageway a hole will need to have a depth of at least 40mm (equivalent to the diameter of a golf ball) and extend in any direction by at least 300mm (ie the size of a large dinner plate) before we regard it to be a pothole.

What causes a pothole?

- Pothole formation is always associated with asphalt fatigue damage, and the colder it gets the more brittle a bitumen road surface will become.
- When an asphalt road surface ages, it becomes more porous and rainwater increasingly begins to penetrate through cracks and other flaws. In wet conditions the pressure created by car tyres passing over this area forces the water further down into the road surface weakening it even more.
- In cold wet weather conditions a phenomenon known as 'freeze-thaw' causes even faster deterioration of the road surfaces, because as the water which has filled the cracks freezes into ice it expands, loosening chunks of the road surface material.
- Once a pothole has formed it will tend to grow in size as traffic will continually dislodge and remove weakened and broken pieces of the road surface.

How do we fix a pothole?

- Sometimes it is necessary to make a temporary repair just to make a pothole safe in the short term, but where possible we make as many permanent repairs as we can.
- A permanent repair will involve cutting out the weakened area around the pothole to form a uniform rectangular shape. This hole is then cleaned out and painted with a coat of liquid bituminous binder that acts as an adhesive. The hole is then filled with a layer of hot bitumen road surfacing material which is raked level and then compacted.
- When the hot material has sufficiently cooled and hardened the road can be re-opened to traffic, allowing the gang to move on to the next location.
- For safety reasons it may be necessary for us to use traffic control when repairing potholes.

How do we programme pothole repairs?

- A team of trained highway inspectors visually inspects each of the county's roads regularly. The frequency of these inspections is in accordance with a predetermined schedule and they will vary depending on the road classification and route importance.
- Each observed defect is recorded with an assigned repair time scale. This is dependent on the potential hazard in accordance with our safety inspection policy.
- Potholes are classified dependent on how severe a risk to the road user the pothole is. Factors taken into account include:-
 - Position of the pothole within the carriageway
 - Size and depth of the pothole
 - Road classification, Traffic type, Speed and Volume
 - Road alignment and visibility
- We also receive reports of highway defects from members of the public.
- Each of our operational areas allocates the necessary resources to make sure they are attended to within the required time scales.

How quickly will we fix a pothole?

- Following what has been one of the most severe periods of winter weather for more than two decades we have had to review our safety inspection policy.
- Currently we will inspect, prioritise and repair (either permanently or temporarily) all reported potholes within 5 working days.

Why don't we just fill every reported pothole?

- There is a limit as to how effectively we can repair many of the 'potholes' reported to us by members of the public as they do not meet our minimum intervention requirements as mentioned above.
- Potholes not meeting our intervention levels are, without further excavation, impossible to repair effectively as the repair material will simply be plucked out from the shallow depression by the passing traffic. Any repair will only last a matter of days before it is broken out. When this happens we will receive criticism for not carrying out a proper repair in the first place !
- So if one of our gangs arrive at a reported pothole that does not meet our minimum intervention levels they will accurately record the defect's details and then move on to attend to the next defect on their work list without carrying out a repair.

How to report a pothole?

Members of the public can use either one of the following ways to report a pothole defect to us:-

- Call us our Free phone No: 08000 514 514
- Email us: highways@gloucestershire.gov.uk
- Online by using the link below to our 'How to report a problem on the roads' page

© 2012 Gloucestershire County Council, Shire Hall, Westgate Street, Gloucester GL1 2TG.
Telephone: +44 (0)1452 425000

Gloucestershire County Council

<http://www.gloucestershire.gov.uk/index.cfm?articleid=100438>

Potholes

what they are and how we fix them



Potholes are inevitable after periods of wet weather with below freezing temperatures. Roads everywhere are vulnerable during winter as heavy rain and freezing conditions causes the road surfaces to break up. Wet weather makes potholes even more dangerous, because they are sometimes concealed by what looks like normal surface water.

Repairing the damage to the county's roads as a result of the most severe winter for more than two decades is now a priority for Gloucestershire Highways. Even before the recent cold snap, in the last twelve months to date, Gloucestershire Highways dealt with nearly 25,000 holes that needed to be repaired - and 95% of them came from the county council's potholes hotline.

That is the equivalent of:

- 2,273 repaired a month,
- which is an average of 568 a week
- or around 114 each working day.

What is a pothole?

- A pothole is where the surface of the road has been eroded and a hollow formed. The description of a pothole will vary from person to person, however not all holes in the road are classed by us as a pothole.
- Within the carriageway a hole will need to have a depth of at least 40mm (equivalent to the diameter of a golf ball) and extend in any direction by at least 300mm (ie the size of a large dinner plate) before we regard it to be a pothole.

What causes a pothole?

- Pothole formation is always associated with asphalt fatigue damage, and the colder it gets the more brittle a bitumen road surface will become.
- When an asphalt road surface ages, it becomes more porous and rainwater increasingly begins to penetrate through cracks and other flaws. In wet conditions the pressure created by car tyres passing over this area forces the water further down into the road surface weakening it even more.
- In cold wet weather conditions a phenomenon known as 'freeze-thaw' causes even faster deterioration of the road surfaces, because as the water which has filled the cracks freezes into ice it expands, loosening chunks of the road surface material.
- Once a pothole has formed it will tend to grow in size as traffic will continually dislodge and remove weakened and broken pieces of the road surface.

How do we fix a pothole?

- Sometimes it is necessary to make a temporary repair just to make a pothole safe in the short term, but where possible we make as many permanent repairs as we can.
- A permanent repair will involve cutting out the weakened area around the pothole to form a uniform rectangular shape. This hole is then cleaned out and painted with a coat of liquid bituminous binder that acts as an adhesive. The hole is then filled with a layer of hot bitumen road surfacing material which is raked level and then compacted.
- When the hot material has sufficiently cooled and hardened the road can be re-opened to traffic, allowing the gang to move on to the next location.
- For safety reasons it may be necessary for us to use traffic control when repairing potholes.

How do we programme pothole repairs?

Gloucestershire County Council

<http://www.gloucestershire.gov.uk/index.cfm?articleid=94285>

Contact Us

if you have an enquiry about roads and pavements in the county



Development Co-ordination Team
contact us for information on new developments.



Contact Gloucestershire Highways



Highway Records Section
How to contact us at Highway Records.



Public Rights of Way Team
How to contact the Public Rights of Way Team.



Road Safety Partnership
Visit our website



Road Works Map
How to contact us about the road works map

© 2012 Gloucestershire County Council, Shire Hall, Westgate Street, Gloucester GL1 2TG.
Telephone: +44 (0)1452 425000

Gloucestershire County Council

<http://www.gloucestershire.gov.uk/index.cfm?articleid=104523>

What's coming up (estimate packs)

Plans for what is coming up, split into 5 areas across Gloucestershire.

[Central, Northern and Southern estimate pack](#) [5.3Mb] [Opens in New Window]

[Cheltenham estimate pack](#) [4.8Mb] [Opens in New Window]

[Cotswolds estimate pack](#) [5.7Mb] [Opens in New Window]

[Gloucester estimate pack](#) [6.6Mb] [Opens in New Window]

[West estimate pack](#) [6.5Mb] [Opens in New Window]

© 2012 Gloucestershire County Council, Shire Hall, Westgate Street, Gloucester GL1 2TG.
Telephone: +44 (0)1452 425000


Gloucestershire County Council

<http://www.gloucestershire.gov.uk/index.cfm?articleid=8611>

Report a problem on the roads or pavements

If there's a problem, please let us know.

In case of emergency please do not use the on line reporting facility. Please call 08000 514 514

Whilst we are responsible for most of the roads in the county there are some that are the responsibility of the Highways Agency.  [Look at this map](#) [160kb] to check that the problem you are about to report relates to a Gloucestershire Highways road.
[You can report a problem on a Highways Agency Road here.](#)

Whether you call our 08000 514 514 number or complete the form online, it would be helpful if you could have the following key information in mind:

- Description of the Defect you are reporting with any information on approximate size and depth.
- Where the report is about a street light the street light number found on the lamp column will help us to identify the appropriate street light
- Location details with reference to any relevant Town/City, Street Name and nearest House Number or landmark if in a rural area
- Your contact details, if you are happy that we contact you again if we are unable to pinpoint the exact location of what you are reporting

Reporting Problems On Line

On line reporting allows you to tell us about a Highway problem directly and to see what we are doing about it. Please note this service requires pop ups and scripting enabled in your web browser.

- You can tell us where the problem is either by describing its location or by using a map that covers almost every street in Gloucestershire
- Many different types of highway problem can be reported on-line eg potholes and faulty street lights
- The action that we decide to take will be recorded against your problem's unique reference number, so that you can check how things are going, day or night to suit you.



[Report a new problem with roads or pavements](#)

If the problem you want to report is either an emergency or requires urgent attention please telephone 08000 514 514.

Do not use the online service

To query an existing problem please enter your unique reference number and surname / alias in the boxes below:

Enter Issue Ref. Number Enter Surname or Alias

[Show Issue Details](#)

© 2012 Gloucestershire County Council, Shire Hall, Westgate Street, Gloucester GL1 2TG.
Telephone: +44 (0)1452 425000

Gloucestershire County Council
<http://www.gloucestershire.gov.uk/index.cfm?articleid=8080>

Gloucestershire Highways

looks after most of the roads in the county. Find out what we do, which roads we maintain and how you can get in touch with us



Who we are and what we do
We bring together all the highway and transport responsibilities for more than 3000 miles of road



Road Map
Find out which roads we look after



Highways Development Co-ordination and Road Records
We give advice and agree on highway issues that affect all new development



Traffic Management
Road schemes, trials and traffic monitoring



Frequently Asked Questions
Find out what we do and how we do it



Local weather and travel information
gritting and salting updates from Gloucestershire Highways, traffic problems, closed schools



How to contact Gloucestershire Highways
You can contact us by telephone on 08000 514514. Our office hours are 9am-5pm Monday to Friday but you can use this number for emergencies 24 hours a day, seven days a week.



Big Community Offer: Highways - Your Way
We are developing opportunities for communities to purchase additional highway services to address local needs in their area

- ◆ **£3.6million for road repair projects**
15th July 2011 An extra 37 road repair schemes will be carried out in Gloucestershire following a £3.6million cash boost.

© 2012 Gloucestershire County Council, Shire Hall, Westgate Street, Gloucester GL1 2TG.
Telephone: +44 (0)1452 425000

Gloucestershire County Council

<http://www.gloucestershire.gov.uk/index.cfm?articleid=99845>

Central Government budget cuts to road schemes: July 2010

Find out what Central Government cuts mean for road improvement schemes in Gloucestershire 2010



With a £1.37 million cut to our integrated transport budgets we now have to concentrate on repairing and maintaining existing roads, rather than delivering new improvement schemes. People are telling us that when money is tight, this is the right thing to do.

As result of the above cuts, Gloucestershire County Council Cabinet decided on 13th July the below road improvement schemes had to be amended, delayed, funded differently or withdrawn.

Amended schemes

North Road/South Road, Broadwell, Forest of Dean

The level of accidents has reduced so we have decided not to go ahead with original plans to introduce expensive traffic signals here. We are currently investigating options for a lower cost scheme that can deliver safety benefits for better value for money, which might include physical changes to the junction.

This scheme has not been deleted. Instead we are looking at different alternatives to deliver a lower cost, better value for money scheme.

Cycle parking in Chipping Camden, Cotswolds

If we are not able to secure match funding for new cycle parking at Chipping Camden we will have to reduce the number, type and location of secure cycle parking stands we had originally planned to deliver.

Gloucester Station Subway

We have had to make changes to our original plans to refurbish Gloucester Station Subway. The subway forms a vital link in the city so despite these cuts we still need to make improvements to its environment. This is why we have decided to change the scheme to focus on making essential improvements to lighting, painting and installing CCTV.

As part of our new plans we hope to:

- Install CCTV cameras inside the subway at either end, linked into the city's CCTV control room
- Install new improved vandal resistant lighting
- Undertake a clean and repaint of the walls

Delivery of our amended scheme is still dependent on agreements from Network Rail for us to work on their infrastructure. Negotiations here are continuing.

Traffic calming scheme at Westward Road, Stroud

Our plans for road improvements at Westward Road, Stroud will continue but we are making savings against the traffic calming features that were originally planned. Our new better value for money scheme will focus on introducing two pedestrian refuges and upgrading existing traffic calming.

Road improvements to A4135, Cam, Stroud district

We are investigating lower cost options for the A4135 road safety scheme. This could involve making

improvements to lining and signing to highlight road conditions to drivers. This scheme has not been deleted. Instead we are looking at alternatives to deliver a lower cost, better value for money scheme.

Delayed schemes

B4063 Staverton Bridge to Arle Court road improvement scheme, Cheltenham

After significant reductions in the level of accidents here we have decided to defer plans for the road safety improvement scheme on the B4063 Staverton Bridge to Arle Court.

The scheme has not been deleted. Instead we are seeking to implement a reduced scheme at a later date using developer funding.

When developer funding is secured we plan to deliver a safety scheme with a splitter island, pedestrian refuge for the caravan park and surface treatment for the junction, associated with the turning movements of HGVs accessing the businesses in the area.

Hatherley Lane Footway Widening, Cheltenham

We are deferring plans to widen a footway in Hatherley Lane, Cheltenham. This scheme has not been deleted. We are still seeking to implement the scheme at a later date using developer funding. Design work and land acquisition will continue and we will deliver this scheme when external funding from developers becomes available

Cirencester Market Place Traffic Signals, Cotswolds

We have decided to defer plans to upgrade traffic signals at Cirencester Market Place. With Cirencester Vision still developing it is possible that traffic movements in this part of the town may be altered which mean we might have to make changes to the lights at a later date. Developer funding may also become available for this scheme.

Cheltenham Road traffic signals upgrade, Gloucester

Following improvements in traffic congestion problems here following upgrading of the traffic signals at Elmbridge Court by the Highways Agency and modifications made to the timings to other traffic signals along this route, we are deferring plans to upgrade traffic signal controls to intelligent signalling in the long term. Should congestion increase we will review this position.

Slad Road, Stroud traffic calming

We are delaying our plans for traffic calming at Slad Road until developer funding becomes available.

Deleted schemes

A436 Andoversford to Bourton, Cotswolds

We are forced to stop work with proposed plans to make safety improvements to the A436 between Andoversford and Bourton.

This was a difficult decision, but based on the cost of the scheme against predicted casualty savings other schemes have a higher priority and make bigger contributions to reducing injuries and accidents on our roads. We have to focus our limited funding there.

The road currently appears in our latest hotspot list at 207, so it is not considered a high priority.

Of course any changes will be monitored as part of our ongoing accident prevention programme and if problems increase this will result in further analysis.

Improvements to A435 Teddington Junction, Tewkesbury borough

We have had to stop plans to make improvements to the A435 Teddington Junction, which would have involved changes to signing and lining at that location.

Pedestrian refuge, Painswick, Stroud district

We have had to make the difficult decision to withdraw plans to introduce a pedestrian refuge and gateway on the A46 in Painswick. Further investigations have shown that significant further works on kerb ways would be needed to keep the road at its required width. This has pushed the cost of the scheme up so significantly we have had to withdraw our plans.

© 2012 Gloucestershire County Council, Shire Hall, Westgate Street, Gloucester GL1 2TG.
Telephone: +44 (0)1452 425000

